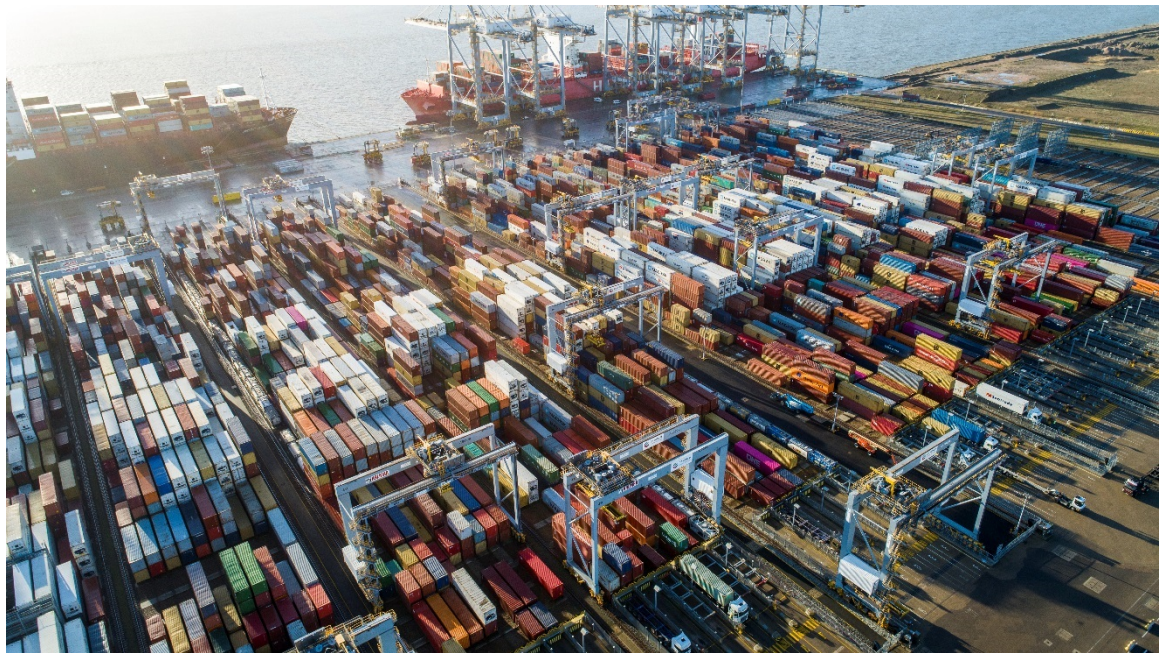


# Public Tariff 2021



**Effective from 1<sup>st</sup> of July 2021**

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## 1. Vessel related charges

### 1.1. Basic Handling charges

| Description   | 20'     | 40'     | Charge basis  |
|---|---------|---------|---------------|
| Discharge / Load - Full Import & Export                         | £71.81  | £71.81  | per container |
| Gate Out / In - Full Import & Export                            | £47.87  | £47.87  | per container |
| Discharge / Load - Empty Import & Export                        | £70.28  | £70.28  | per container |
| Gate Out / In - Empty Import & Export                           | £46.87  | £46.87  | per container |
| Transshipment - Full  | £73.85  | £73.85  | per move      |
| Transshipment - Empty   | £72.55  | £72.55  | per move      |
| OOG – handled by a standard spreader (including 45' containers) | +10%    | +10%    | per container |
| OOG – handled by an overheight spreader                         | +50%    | +50%    | per container |
| OOG – handled by non-standard gear                              | +100%   | +100%   | per container |
| IMDG containers   | +10%    | +10%    | per container |
| Heavy Lift Quay crane move                                      | £226.89 | £226.89 | per move      |

Included in the fee for Basic Handling Charges are the following:

- discharge from Vessel and transport to stack or lift container from stack and load to vessel (please note that each transshipment container will be charged for one discharge move and one load move);
- receiving or delivering from/to truck and lift container between truck and stack;
- free storage days as agreed;
- processing of standard documentation as agreed;
- provision of primary computerised documentation as agreed;
- all ship planning functions, including production of computerised bay plans; and
- the Full – Mainline rate includes up to 4 nested flats provided they can be lifted by standard auto spreader

### 1.2. Restows

| RESTOWS  | Shift on Board |        | Disch. Land and Reload |         | Charge basis  |
|--|----------------|--------|------------------------|---------|---------------|
|  | 20'            | 40'    | 20'                    | 40'     |               |
| Description  | 20'            | 40'    | 20'                    | 40'     | Charge basis  |
| Full and empty (reefer may be subject to power connection charges as applicable) | £73.85         | £73.85 | £147.70                | £147.70 | per container |
| OOG – handled by a standard spreader (including 45' containers)                  | +10%           | +10%   | +10%                   | +10%    | per container |
| OOG – handled by an overheight spreader  | +50%           | +50%   | +50%                   | +50%    | per container |
| OOG – handled by non-standard gear   | +100%          | +100%  | +100%                  | +100%   | per container |
| IMDG containers  | +10%           | +10%   | +10%                   | +10%    | per container |

|   |      |      |      |      |               |
|---|------|------|------|------|---------------|
| Unplanned Restow (not advised prior to arrival) | +50% | +50% | +50% | +50% | per container |
|---|------|------|------|------|---------------|

Included in the fee for all Restow items are the following:

- movement from one cell on board a vessel to another cell on board the same vessel;
- processing of standard documentation as agreed;
- provision of primary computerised documentation as agreed; and
- all ship planning functions, including production of computerised bay plans.

### 1.3. Other Ship Operations

| Description  | Fee       | Charge basis           |
|--|-----------|------------------------|
| Public Holiday Premium (additional to basic handling charges and restows)          | +15%      | per container          |
| Hatch Cover Shift on Board with ISO attachments (additional to basic handling)     | +10%      | per hatch cover        |
| Hatch Cover DLR with ISO attachments (additional to basic handling)                | +15%      | per hatch cover        |
| Hatch Cover DLR with non ISO attachments (additional to basic handling)            | +25%      | per hatch cover        |
| Handling Lashing bins  | £113.28   | per twistlock platform |
| Line handling by boat  |           | POA                    |
| Labour ordered not worked due to Vessel absence/fault                              | £375.05   | per crane hour         |
| Removal of jammed twist locks / stacking cones                                     | £107.71   | per container          |
| Failure of vessel to depart upon agreed completion                                 |           |                        |
| First hour   | £3,328.53 | per hour or part       |
| Second hour  | £6,655.76 | per hour or part       |
| Subsequent hours   | £9,984.28 | per hour or part       |
| Damage to crane spreader due to defective cell guides (in addition to repair cost) | £499.20   | per occasion           |
| Vessel Productivity – Premium above 'standard operation'                           |           | As per agreement       |

### 1.4. Yard moves

| YARD MOVES<br>Description   | CONTAINER |        | Charge basis  |
|---|-----------|--------|---------------|
|   | 20'       | 40'    |               |
| Yard Moves – any extra physical yard moves due to the following:                              |           |        |               |
| a. Missing information or change of information related to weight, vessel name or destination |           |        |               |
| Before the container has been in gated or landed at the terminal                              | £0.00     | £0.00  | per container |
| After the container has been in gated or landed at the terminal                               | £27.62    | £27.62 | per container |
| b. Missing information or change of information due to any other reasons                      | £27.62    | £27.62 | per container |
| c. Moves involving 45' containers   | +10%      | +10%   | per move      |

### 1.5. Other Yard Operations

| OTHER YARD OPERATIONS<br>Description   | CONTAINER |         | Charge basis                |
|--|-----------|---------|-----------------------------|
|  | 20'       | 40'     |                             |
| Flat Rack Bundling – bundling flat racks to make one container   | £187.19   | £187.19 | per bundling/<br>unbundling |
| Supply and fit up to 3 straps for bundles of up to 4 flat racks  | £122.60   | £122.60 | Per bundle                  |
| Checking hazardous label (Including moves, by request only)  | £71.69    | £71.69  | per container               |
| Applying / Removing of placards and labels (by request only)   | £143.34   | £143.34 | per container               |
| Reception of export containers after the vessel's cut-off time (by request only and subject to approval) | £29.32    | £29.32  | per container               |
| Pre-Trip inspection - Positioning boxes for PTIs and power consumption                                   | £105.66   | £105.66 | per container               |

### 1.6. Reefer services

| REEFER SERVICES (excludes storage)<br>Description        | CONTAINER |         | Charge basis             |
|--|-----------|---------|--------------------------|
|  | 20'       | 40'     |                          |
| Power supply, monitor and report equipment malfunctions: |           |         |                          |
| All days from Day 1                                      | £34.03    | £34.03  | per container<br>per day |
| Reset Reefer Temperature (by written request only)       | £35.79    | £35.79  | per reset                |
| Attaching and detaching Generators                       | £109.13   | £109.13 | per generator            |
| Reefer Temperature History Request                       | £111.23   | £111.23 | per container            |

### 1.7. Storage

| STORAGE  |        |                  |
|--|--------|------------------|
| Description  |        | Charge basis     |
| Export free storage period   | 5 days | per calendar day |
| Export laden - in excess of free storage period                                | P.O.A. | per TEU per day  |
| Export empty - in excess of free storage period                                | P.O.A. | per TEU per day  |
| Import & transhipment free storage period                                      | 5 days | per calendar day |
| Import & transhipment laden – 1 to 5 days in excess of free storage period     | P.O.A. | per TEU per day  |
| Import & transhipment laden – 6 to 10 days in excess of free storage period    | P.O.A. | per TEU per day  |
| Import & transhipment laden – 11 or more days in excess of free storage period | P.O.A. | per TEU per day  |
| Import & transhipment empty – 1 to 5 days in excess of free storage period     | P.O.A. | per TEU per day  |
| Import & transhipment empty – 6 to 10 days in excess of free storage period    | P.O.A. | per TEU per day  |

|   |                    |                  |
|---|--------------------|------------------|
| Import & transhipment empty - 11 or more days in excess of free storage period      | P.O.A.             | per TEU per day  |
| OOG and frameless tanks surcharge – handled by a standard spreader                  | +50%               | per TEU per day  |
| OOG surcharge – handled by an overheight spreader                                   | +50%               | per TEU per day  |
| OOG surcharge – handled by non-standard gear  | +100%              | per TEU per day  |
| IMCO containers surcharge   | £13.39             | per TEU per day  |
| Storage for 45' containers  | TEU rate<br>x 2.25 | per TEU per day  |
| Heavy Lift / Breakbulk free storage period  | 2 days             | per calendar day |
| Heavy Lift / Breakbulk storage  | £283.61            | per day          |
| Leaking / Damaged containers - Extra costs will be assessed on a case by case basis |                    |                  |

### 1.8. Conservancy

Conservancy charges for vessels calling at DP World London Gateway Port will be collected by the port.

The applicable charges for vessels discharging / loading at London Gateway are as follows:

| All vessels             |         |
|-------------------------|---------|
| Up to 3,000 tonnes      | £0.0385 |
| 3,001 to 10,000 tonnes  | £0.0914 |
| 10,001 to 55,000 tonnes | £0.1669 |
| Over 55,000 tonnes      | £0.2402 |

In addition to the conservancy charges collected by the Operator, the Port of London Authority has responsibilities for ensuring navigational safety within its jurisdiction of the River Thames and will collect estuary charges as per the Port of London Authority public tariff. This can be found on their website at [www.pla.co.uk](http://www.pla.co.uk).

### 1.9. Pilotage

Deep drafted vessels will pick up their pre-arranged Thames pilot at the pilot station designated by the PLA prior to transiting to the port.

Pilotage into and out of DP World London Gateway Port is provided by the Port of London Authority. More information on pilotage and charges applicable can be obtained from:

PLA  
 London River House,  
 Royal Pier Road,  
 Gravesend,  
 Kent DA12 2BG  
 Tel: 01474 562200  
 Contact name: Glenda Frost

### 1.10. Towage

The following companies comply with the PLA 'Code of Practice for Ship's Towage Operations on the Thames' and shipping lines are invited to contact these service providers directly regarding the provision of towage services:

Boluda Towage Europe  
 3rd Floor, Manorway House  
 The Manorway  
 Stanford-le-Hope, Essex  
 SS17 9LA  
 Tel: 01375 641288

Svitzer UK  
 Marine House / Denton Wharf  
 Mark Lane  
 Gravesend, Kent  
 DA12 2PL  
 Tel: 01474 359361

The port is open to all towage service providers that comply with the PLA Code of Practice for Ship's Towage Operations on the Thames.

### 1.11. Mooring and unmooring

Vessel mooring and unmooring at DP World London Gateway Port will be performed by the terminal's shore based personnel and charges are agreed with the vessel operator.

The following charges will apply to non-contracted vessels:

|                      |           |                 |
|----------------------|-----------|-----------------|
| LOA up to 250 metres | £1,429.41 | per vessel call |
| 251 to 300 metres    | £1,600.93 | per vessel call |
| 301 to 350 metres    | £1,772.46 | per vessel call |
| More than 350 metres | £1,943.99 | per vessel call |

From the 1<sup>st</sup> June 2020, a penalty charge of £1,000 per instance will apply to vessels found to be using Dangerously Weighted Heaving Lines (DWHL).

### 1.12. Vessel detention

Vessels detained for any reason beyond DP World London Gateway Port's control will incur charges and this will be informed on a case by case basis.

### 1.13. Vessel solid waste reception

Unless exempted, all vessels calling at DP World London Gateway Port are required to pay a charge towards the cost of waste reception as follows:

| Description                       | Fee         | Charge basis    |
|-----------------------------------|-------------|-----------------|
| Vessels up to 20,000 Gross Tonnes | £87.76+VAT  | per vessel call |
| Vessels over 20,000 Gross Tonnes  | £111.16+VAT | per vessel call |

The above costs cover reception of general solid waste (Garbage as defined by MARPOL 73/78). Reception of any other types of waste will be priced on application.

#### **1.14. Port security charges for non-contracted vessels (non-cellular)**

A charge of £421.13 per day or part thereof will be applicable to non-contracted vessels.

## **2. Goods examination, security and infrastructure charges**

### **2.1. Goods examination**

The following charges are applicable at DP World London Gateway via CNS:

| Description   | Fee     | Charge basis  |
|---|---------|---------------|
| Import Customs Fee  | £18.04  | per entry     |
| Import Customs Fee for removals                               | £10.60  | per removal   |
| Export Customs exam (Hold xx) – door side                     | £96.98  | per container |
| Customs x-ray scanning (Hold Y)                               | £65.46  | per container |
| Port Health examination – seal check (Hold D)                 | £96.98  | per container |
| Port Health examination – identity check (Hold W4, W9, H, M)  | £96.98  | per container |
| Port Health examination – offload (Hold W2, W3)               | £115.98 | per container |
| RPA examinations (Hold F)                                     | £96.98  | per container |
| DEFRA Plant Health & Seed examinations – full load (Hold P3)  | £96.98  | per container |
| DEFRA Plant Health & Seed examinations – mixed load (Hold P2) | £115.98 | per container |
| Forestry Commission examination (Hold &)                      | £96.98  | per container |
| Trading Standards examination (Hold K)                        | £115.98 | per container |
| Port Health Nut & Spice Inspection (Hold O)                   | £208.15 | per container |
| Port Health Nut & Spice Inspection (Hold O4) -door side       | £96.98  | per container |
| Environment Agency examinations (Hold E4) -door side          | £115.98 | per container |
| Export Examination offload (Hold E2)                          | £389.27 | per container |
| UK Border Force CAP exam (Hold xx)                            | £389.27 | per container |
| DG / MCA examinations (plus 2 yard moves)                     | £115.98 | per container |
| All other examinations  |         | POA           |



Examination charges are per container. In the event that DP World London Gateway is instructed by a statutory authority to undertake additional examinations the above charges will apply to each additional occasion the container is requested for examination.

All other examinations will be charged directly by London Gateway. Please refer to the London Gateway Public Tariff for 2020.

Charges are increased by RPI for September, as published by the UK Office for National Statistics in October of the previous year.

## 2.2. Fumigation

| Description  | Fee     | Charge basis           |
|--|---------|------------------------|
| Positioning containers for fumigation or venting                 | £198.53 | per fumigation or vent |
| Fumigation cost applicable based on type of fumigation required  |         |                        |
| Removal and disposal of fumigant residues (incl. handling costs) | £64.17  | per container          |

For any containers that require fumigation please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

## 2.3. Environmental monitoring and surveys

DP World London Gateway Port has a full-time environment team who is available to offer advice on a wide range of environmental issues.

Hourly charge out rate for the environment team will be £114.35 per hour.

The Environment Team also have access to a number of local contractors which can provide quick and efficient services in the following areas:

- Operational noise and vibration assessments
- Testing of hazardous materials for classification and safety assessments
- Full range of Emergency response (Spill kits, booms, absorbent granules)
- Testing of unknown chemicals that have been released on board
- Identification of non-native animal species and removal/extermination (bees, spiders, reptiles etc)
- Testing of ballast water for non-native species (Chinese Mitten Crab)
- Stack emissions and low sulphur fuel checks
- Inspection and audit capability (MARPOL/IMO)

For further information please contact the environmental team on 01375 648461.

## 2.4. Security

|   |        |                           |
|---|--------|---------------------------|
| ISPS per container – full import (charged to Clearing Agent through Community System) | £10.50 | per import full container |
|---|--------|---------------------------|

|   |       |                           |
|---|-------|---------------------------|
| ISPS per container – full export (charged to Shipping Line)   | £5.50 | per export full container |
| Land Tax Recovery Charge – import, export and transshipment, full and empty containers (charged to Shipping Line) | £1.50 | per container             |

### 2.5. Infrastructure charges

|                       |        |                           |
|-----------------------|--------|---------------------------|
| Infrastructure charge | £10.05 | per import full container |
|-----------------------|--------|---------------------------|

### 2.6. Energy Transition

|   |    |                           |
|---|----|---------------------------|
| Energy Transition Contribution (contributes in part to the incremental investment required to decarbonise the supply chain through port operations) – From 1 <sup>st</sup> October 2021 | £5 | per import full container |
|---|----|---------------------------|

## 3. Terminal Container Weighing VGM charges

DP World London Gateway Payable per Full Export container to the port-via CNS:

| Description  | Fee    | Charge basis                 |
|--|--------|------------------------------|
| Where the shipper VGM is provided prior to arrival at the terminal   | £1.11  | per VGM supplied             |
| Shipper VGM provision after box arrival  | £3.34  | per VGM supplied             |
| Additional charge if no VGM received 24 hours before the expected arrival of the vessel  | £10.11 | Per VGM not supplied in time |
| Where the terminal is requested to weigh the container and provide a Terminal VGM with electronic signature                                  | £19.46 | per VGM provided by terminal |
| VGM Mis-declaration fee<br>(VGM measured by the terminal differs more than 900kg or 5%, whichever is more, from the shipper provided weight) | £23.25 | per instance                 |
| Additional charge added to the above VGM charges, for Out of Gauge cargo which cannot be lifted by standard spreader without attachments     | £50.04 | per VGM supplied             |

## 4. Vehicle booking system (VBS) charges

### 4.1. Booking a vehicle

A VBS booking is required for all haulier collections/deliveries at London Gateway. Registrations for an account and subsequent bookings can be made here:

<https://lgw.cnsonline.co.uk/londongateway/#signin>

### 4.2. Driver ID cards

To comply with DfT rules and regulations, together with assisting haulage firms with the management of obtaining Driver ID cards, please note the following:

- Drivers MUST have the correct documentation to enter the Port, without this entry will be refused. Requirements are:
  - Temporary ID Card – Driving Licence
  - Permanent ID Card – Two forms of ID are required. Driving Licence, plus Passport or birth certificate or EU ID Card
- Drivers are required to have either a Temporary or Permanent Driver ID Card to enter the Port. Both Temporary and Permanent ID Cards can be requested at the Gate Service Office at a £33.25 charge which will be applied to the company that is linked to the Driver's VBS booking and will appear on the monthly invoice
- In order for Haulage companies to have visibility on Driver ID charges being accumulated, an automated daily report is sent to registered hauliers via email
- Drivers arriving at the Port requiring a driver ID card should leave extra time for entering the Port and follow the instructions given by our Security Personnel
- **All drivers arriving at the Port must have a valid VBS slot**

### 4.3. VBS Tariff applicable to 1<sup>st</sup> September 2021

A VBS booking charge will be applicable during peak times:

Monday – Friday, 04:00 - 07:00 and 12:00 - 18:00

- Bank holidays will be treated as normal week days, with peak times applicable to charges above.
- First time drivers visiting the Port are issued a FREE temporary driver ID card valid for 28 days. During this period, drivers are encouraged to apply online to receive a FREE permanent driver ID card
- The VBS tariff is adjusted by RPI with effect 1<sup>st</sup> September each year. The RPI used is for March, as published by the UK Office for National Statistics in August

| Description | Fee To<br>31AUG21 |
|-------------|-------------------|
|-------------|-------------------|

|   |         |
|---|---------|
| VBS booking charge, per booking (truck visit)                                     | £1.31   |
| Late cancellation charge  | £22.04  |
| Expiry charge (no show)   | £32.79  |
| Unauthorised passenger in cab   | £117.21 |
| Requested container turning (per container turned - charge linked to VBS booking) | £30     |
| Premium VBS booking charge Saturday 18:00 - Sunday 06:00                          | £11.72  |

#### 4.4. Waiver requests

All requests to waiver VBS charges should be sent in writing to the Invoice Enquiries Team at [vbsinvoiceenquiries@londongateway.com](mailto:vbsinvoiceenquiries@londongateway.com) and should include full justification for the request.

The waiver request will be reviewed and notification in writing will be sent from [vbsinvoiceenquiries@londongateway.com](mailto:vbsinvoiceenquiries@londongateway.com)

Waivers requests are considered against pre-booking of VBS slots which assists Port Users with a smooth and efficient delivery service within the terminal.

## 5. Miscellaneous services

### 5.1. Stevedoring & labour

#### 5.1.1. Stevedoring for non-contracted vessels

Gang hire (8 members) - *charge per gang per hour* (min charge 8 hours)  
 -Monday – Friday 07:00 – 17:00 £257.29

Out of hours operations - *charge per gang per hour* (min charge 8 hours)  
 -Monday – Friday 17:00 – 07:00 £308.75  
 -Saturday 00:00 – Monday 07:00 £360.21  
 -Public Holidays £411.67

Gang hire cancellation with less than 12h notice 8 hours charge

Standing by-vessel or goods - *charge per gang per hour* (min charge 8 hours)  
 -Monday – Friday 07:00 – 17:00 £171.53  
 -Monday – Friday 17:00 – 07:00 £205.83  
 -Saturday 00:00 – Monday 07:00 £240.14  
 -Public Holidays £274.45

Standing by-adverse weather - *charge per gang per hour* (min charge 8 hours)  
 -Monday – Friday 07:00 – 17:00 £171.53  
 -Monday – Friday 17:00 – 07:00 £205.83  
 -Saturday 00:00 – Monday 07:00 £240.14  
 -Public Holidays £274.45

#### 5.1.2. Labour charges

Labour (Border Control Post Operatives)\* £45.37/ man hour

|  |                  |
|--|------------------|
| Labour (Landside / Shiplside Operatives)*                                | £51.06/ man hour |
| Labour (Engineering Operatives)*   | £56.72/ man hour |
| *Weekends and out of hours requests: +50% with minimum charge of 4 hours |                  |
| *Public holidays: +100% with minimum charge of 4 hours                   |                  |
| *min 1 hour  |                  |

Escorting by supervisor within DP World London Gateway premises £45.75/ man hour

## 5.2. Ancillary charges

| Description   | Fee     | Charge basis   |
|---|---------|----------------|
| Laden container mis-declared as empty (charged to shipping line)  | £116.75 | per container  |
| Automated Yard Crane/ RMG lift (only use of crane-further charges not included)                                   | £39.71  | per lift       |
| Weighbridge use and certificate   | £34.03  | per container  |
| Indicative import container crane weight (uncertified)  | £12.00  | per container  |
| Use of leaking tray/Drip pit (cleaning and disposal POA)  | £285.88 | per day        |
| Mafi hire (including one yard move)   | £56.62  | per day        |
| Fitting or replacement seals supplied by London Gateway   | £12.00  | per seal       |
| Provision of photos as required   | £12.00  | per set        |
| Supply of OCR pictures  | £12.00  | per set        |
| Gas check   | £12.00  | per check      |
| Any yard move within the port (excluding lifts - one way)   | £51.06  | per move       |
| Any shunt within London Gateway - outside the ISPS area (excluding lifts - one way)                               | £75.83  | per shunt      |
| Any reachstacker move within port premises  | £63.30  | per move       |
| Forklift hire (inclusive driver)  | £62.89  | per hour       |
| Printout of Dangerous Goods Notes or other documents  | £12.00  | per print      |
| Applying or removing of placards and labels   | £130.36 | per container  |
| Attaching and detaching Generators  | £191.54 | per container  |
| Direct delivery of ship stores will incur the charge for Escorting by a Supervisor within London Gateway premises | £43.99  | per man hour   |
| Direct deliveries-High value cargo/ Hazardous/ Other  | £45.75  | per truck      |
| Oil Spill Socks   | £6.29   | per sock       |
| Oil Spill Mats  | £12.00  | per pack of 10 |
| Oil Spill Granules  | £22.70  | per 20kg bag   |

|                             |        |            |
|-----------------------------|--------|------------|
| Disposal of oil waste items | £9.13  | per sack   |
| Pallet refurbishment        | £27.80 | per pallet |
| Pallet replacement          | £44.48 | per pallet |
| Administration charges      | POA    |            |

All moves involving cargo that requires handling with OOG equipment are subject to 100% surcharge.

For further details please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### 5.3. Devanning

| Description                                  | Fee     | Charge basis       |
|--|---------|--------------------|
| Devanning charge (palletised)                | £389.27 | per container      |
| Devanning charge handball                    | POA     |                    |
| Storage of palletised cargo-1 to 7 days*     | £17.02  | per pallet per day |
| Storage of palletised cargo-8 or more days * | £28.37  | per pallet per day |

\*Storage of palletised cargo is considered on case by case basis.

For quotations please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### 5.4. Overweight containers/ Lightening

| Description  | Fee     | Charge basis  |
|--|---------|---------------|
| Removal of pallets and loading to waiting curtainsider and re-positioning remainder of pallets | £389.27 | per container |
| Removal of pallets and loading to waiting curtainsider   | £291.96 | per container |
| Removal of non-palletised cargo and loading to waiting curtainsider                            | POA     |               |

For quotations please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### 5.5. Heavy lift/ Breakbulk

|  |   |  |
|--|---|--|
| Heavy Lift/ Breakbulk *  | £22.70/tonne or<br>£5.66/m <sup>3</sup> | per tonne or per<br>m <sup>3</sup> (whatever is<br>the greatest) |
| Cargo too large to fit between crane legs and requiring berth freeze in back reach or other operational suspension * | £1,602.00                               | Surcharge per item   |

\*Excludes lifts and lashing material and labour

For quotations please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### 5.6. Car packing

|                              |         |
|------------------------------|---------|
| 20ft Containers (dry/reefer) | £238.23 |
| 40ft Containers (dry)        | £324.19 |
| 40ft Containers (reefers)    | £406.19 |

For further information please contact the customer services department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### 5.7. Photography and Filming

#### Photography

##### **For shooting within office hours (09:00-17:00):**

| Number of crew | per hour |
|----------------|----------|
| 1-5            | £282.52  |
| 6-10           | £339.02  |
| 11-20          | £395.51  |

#### Filming

##### **For filming within office hours (09:00-17:00):**

| Number of crew | per hour |
|----------------|----------|
| 1-4            | £508.53  |
| 5-10           | £565.04  |
| 11-20          | £678.05  |
| 21-30          | £904.06  |

\*min 2 hours

\*for shooting Out of Hours or on a Public Holiday 50% surcharge will apply

### 5.8. Delegation rooms

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Delegation rooms are available in our No1 Building. For prices and further information please contact the Customer Services Department on 01375 648477 or via email to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### **5.9. Site tours**

Site tours of the port and logistics park are available on request for individuals or groups. For further information and prices please e-mail [enquiries@londongateway.com](mailto:enquiries@londongateway.com).

Additionally DP World London Gateway organises Insight Days on a regular basis for interested parties to visit the port premises in order to gain a better understanding of the developments. To book a place please contact [insightday@dpworld.com](mailto:insightday@dpworld.com).

### **5.10. Emergency services**

In special circumstances, the appropriate charge incurred as made by the Authority concerned will be for the account of the shipping line or other party as appropriate.

### **5.11. Pre-slung goods / shippers own lifting gear**

Before any such goods are handled, a current test certificate for the Shippers Own equipment must be produced.

### **5.12. Other services**

All other services not included in this tariff will be priced on application. Please contact DP World London Gateway Port's Customer Services on 01375 648477 or by e-mail to [customer.services@londongateway.com](mailto:customer.services@londongateway.com).

### **5.13. Opening hours**

For Opening hours please refer to the DP World London Gateway website [www.londongateway.com](http://www.londongateway.com).

## **6. General Trading Terms & Conditions**

A copy of the General Trading Terms & Conditions is available on the DP World London Gateway website [www.londongateway.com](http://www.londongateway.com).

### **General notes:**

- \*VAT will be added to the prices where appropriate at the rates applicable at the time.
- \* Administration fee will apply for detailed ad-hoc requests and agreed on case by case basis.
- \*Tariffs on a per day basis will also apply to part days.

### **Systems**



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As DP World London Gateway Port's chosen community system, CNS provides the customs-approved electronic solution to enable commercial and regulatory stakeholders to move cargo through the port and park as efficiently as possible.

For further information, please visit the CNS website [www.cnsonline.net](http://www.cnsonline.net) or contact the CNS helpdesk on 02380 799600.